# HSBC Bank Middle East Limited - Oman Branch Wholesale Banking Tariff and Charges

Date: March 2024



Issued by HSBC Bank Middle East Limited-Oman Branch, P.O. Box 306 PC 115, Al Khuwair Bausher Area, Muscat, Sultanate of Oman, regulated by the Central Bank of Oman, the Financial Services Authority for the purposes of this promotion and lead regulated by the Dubai Financial Services Authority



HSBC Bank Middle East Limited – Oman Branch – Tariff and Charges

# Contents

Section A 3
Corporate Tariff
Account Services
Cheques5
Payments5
Digital
Commercial Cards9
Express Banking12
Section B13
Trade Imports
Trade Exports
Receivables Finance & Supply Chain Finance17
Guarantees & Standby Documentary Credit17
Miscellaneous Charges - Import / Export / Guarantees / RF)

Note: The below fees & charges are inclusive of VAT, and where applicable 5% VAT is charged in addition to the stated amount.

# Section A

# Corporate Tariff

### Account Services

Current Account	
Minimum monthly balance	OMR 2,500 or equivalent in foreign currency
Monthly service charge below average balance	OMR 0.525 or equivalent in foreign currency

Call Deposits	
Minimum balance	OMR 2,500 or equivalent in foreign currency
Monthly service charge below OMR 2,500	OMR 0.525 or equivalent in foreign currency

Account Maintenance	
Monthly Account Maintenance Charge - per relationship	OMR 99.750 or equivalent in foreign currency

Time Deposits		
Minimum balance	OMR 5,000 or equivalent in foreign currency	
Premature closure of Time Deposits	Any accrued interest will be paid, up to and including, the date immediately preceding such notice being received by HSBC:	
	a) at the rate that would have been offered to the Customer by HSBC (as determined in the bank's sole discretion) at the time of the placement of the principal amount for the actual period of the tenure, being the period from the initial placement to the date of early withdrawal; and	
	b) a 1% p.a. penalty calculated over the actual period of the term deposit.	
	In case if the interest rate prevailing for the actual period is less than 1% p.a., no penalty will be charged from the principal amount.	

Issuance of Certificates	
Letter of Ministry of Business and Trade	OMR 2.100 per certificate
Balance Certificate	
Audit Confirmation Letter	
Trade and Credit Information (TCI)	
Other Certification	

Duplicate Account Statements	
Duplicate (up to 6 months)	OMR 1.050
Duplicate (6 – 12 months)	OMR 3.150
Duplicate (more than 1 year)	OMR 5.250

Other Services	
Account closure	OMR 3.150 (if closed within 1 year of its opening) No charge (if closed after 1 year)
Dormant account	OMR 2.100 p.a. (if the account does not have minimum balance)
Caution List removal	OMR 21.000
End of the day outward bank statement charges (MT 940/CAMT.53/BAI2/CSV) - (per account per month)	OMR 21.000
Intraday outward bank statement charges (per account per month (MT942 / CAMT.T/BA12/CSV)	OMR 21.000
Inward bank statement charges from third party banks (MT 940 / MT 942) - (per account per month)	OMR 8.085

# Cheques

OMR Cheques	OMR Cheques	
Issuance of cheque Books – 100 leaves (OMR cheque book only)	OMR 5.250	
Stop Payment of Cheques (either single cheque or bunch of serial numbered cheques / cancellation of stop payment instruction)	OMR 5.250	
Returned Cheque	OMR 15.750	
Photocopy of paid cheque		
Cheque within 1 year	OMR 2.100	
Cheque more than 1 year	OMR 3.150	
Foreign Currency Cheques		
Cheques sent for collection (plus other bank and correspondent charges)	OMR 10.500	
Other Services - Cheques		
Safe keeping charge for post-dated cheques (PDC) - per cheque	OMR 5.250	
Withdrawal of PDC prior to maturity or replacement or extension of due date - per cheque	OMR 5.250	

### Payments

Payment Type	Electronic <sup>2</sup>	Smartform (Manual) <sup>2</sup>
Local / Central Bank TT	OMR 4.463	OMR 15.750
Domestic Book transfers	OMR 0.000	OMR 15.750
International / Cross Border TT	OMR 5.250	OMR 15.750
Additional charge to send payments in full within HSBC Group (Charges 'OUR')ª	OMR 5.250	OMR 5.250
Additional charge to send payments in full outside HSBC Group (Charges 'OUR') <sup>b</sup>	OMR 10.500	OMR 10.500
Inquiries/Investigation Fees (including where Bene claims non-receipt of funds) <sup>1</sup>	OMR 15.750	
Transaction Amendment / Cancellation/ Refunds	OMR 15.750	
Recall of TT funds (plus correspondent charges)	OMR 10.500	

Cheque Outsourcing Services (COS) via HSBCnet°	
Setup Fee	OMR 31.500
Cheque Outsourcing monthly fee	OMR 21.000
Cashier's Order – Through COS/per instrument	OMR 1.575
Company Cheque – through COS/ per instrument	OMR 0.840

a. In cases where the correspondent/intermediary charges claims are substantially higher than the above fee, HSBC reserves the right to recover the difference.

b. Some Beneficiary Banks may deduct charges from the remitted amount. In cases where the correspondent/intermediary charges claims are substantially higher than the above fee, HSBC reserves the right to recover the difference.

c. Additional charges if delivery required.

Cashier's Order (COC) – Manual Request <sup>2</sup>		
COC issuance	OMR 2.100	
COC Cancellation	OMR 5.250	
COC Stop Payment	OMR 5.250	

Standing Instructions (SI)	
Setup Fee (Within the Bank / Outside the Bank)	OMR 10.500
SI Processing fee within the bank	OMR 1.050
SI Processing fee outside the bank (plus correspondent bank charges and payment processing fee)	OMR 2.100

Salary / Payroll Services	
Processing fee per transaction via Wage Protection System (online) <sup>2</sup>	OMR 0.525

Payment (Autopay / Automated Clearing House – ACH)	
To other banks via ACH	OMR 0.525

Virtual Accounts	
Virtual Accounts Setup (per physical account)	OMR 105.000
Virtual Account Monthly Maintenance Fee (per virtual account)	OMR 0.525

Inward Payments	
Credit to beneficiary account (Local currency) (other bank charges extra) - when charge type is BEN / SHA	OMR 1.050
Domestic Book transfers	OMR 0.000
Credit to beneficiary account - Foreign Currency (other bank charges extra)	OMR 5.250

#### Notes

- 1. Payment investigation: When an HSBC customer raises a special request to HSBC for investigation of an issued payment instruction.
- 2. Electronic / Online: Payment instructions originating from electronic banking channels (HSBC Connect, HSBCnet, SwiftNet). Smartform/ Manual: Payment instructions originating through a branch or a Relationship Manager.
- Smartform payments are only offered in exceptional circumstances. For further details, please contact your Relationship Manager
- These are HSBC Bank Middle East Limited- Oman Branch charges only. Other charges including beneficiary bank, correspondent banks or other HSBC Group office charges may be deducted from the remitted amount.
- For any remittance, the beneficiary may be required to pay additional charges depending on the conditions set by the payment system, remitter, remitting bank or beneficiary bank. For example, for outward payments when the ordering party selects to pay all charges, HSBC will process the transaction with the charge type 'OUR', however, it is important to note that some local country clearing systems do not recognize this charge type including payments that are cleared through the Federal Reserve or Clearing House Interbank Payments System (CHIPS) in the USA. For this reason, correspondent banks in the USA may change the charge type from 'OUR' to 'SHA' or 'BEN' when routing the payment to the final beneficiary bank.
- Inward payments received by the customer may be subject to correspondent banking fees, which may be deducted from the proceeds of payment.
- During the payment execution process, HSBC may receive, give or share the commission, charges or income/revenue with other entities. The fees, charges or commission charged directly by HSBC from its customer will be as per the applicable schedule of tariff or otherwise agreed with the customer.
- The prevailing exchange rate will apply to all cross-currency transactions.
- Payment Cut-Off Times are available on our website, under Transfers and Payments for more details: <u>https://www.business.hsbc.om/download-centre</u>
- For any inward remittances received by HSBC Bank Middle East Limited Oman Branch, if the payment is returned to the remitter as a
  result of an inaccurate or invalid payment details, a charge may be deducted from the original remittance amount. This charge will
  depend on the reason for the returned payment, for example the currency and the cost of processing the returned payment.

# Digital

HSBCnet Channel	
Set up charge includes account loading and initial training	OMR 31.500
HSBCnet Monthly Service charges (Corporate)	OMR 26.250
One Off Charges - HSBCnet	
Additional Training (per visit)	OMR 10.500
Request for additional Security Device (per token)	OMR 21.000

### **Commercial Cards**

Corporate Cards	
Card Annual Fee	OMR 21.000
Cash /Quasi Cash* advance fee	3.15%, min OMR 5.250
Minimum Payment	100%
Late payment fee	OMR 5.250
Monthly Finance Charge on Purchases	1.5% per month (18% per annum)
Finance charge on cash/Quasi cash* advance per month	1.5% per month (18% per annum)
Card Replacement Fee	OMR 5.250
Over-limit Fee (weekly- HSBC / per instance -other banks)	OMR 5.250
Copy of sales slip	OMR 10.500
Duplicate Statement	
Up to 6 months	OMR 1.050
From 6 to 12 months	OMR 3.150
More than 12 months	OMR 5.250
Charge for disputing a transaction subsequently found genuine	OMR 10.500
Cross Border Fee	0.65% plus applicable VAT
(Card transactions made outside the Oman will attract a processing fee irrespective of the currency of transaction)	
Foreign currency transactions	2.80% plus applicable VAT
(Card transactions not in your billing currency will be converted at a wholesale market rate attracting a processing fee)	

### Commercial Cards (Continued)

Purchase Cards	
Card Annual fee	OMR 21.000
Monthly Finance Charge on Purchases	1.5% per month (18% per annum)
Finance charge on cash/ Quasi Cash* advance per month	1.5% per month (18% per annum)
Minimum payment	100%
Cash/ Quasi Cash* advance fee	3.15%, min OMR 5.250
Late payment fee	OMR 5.250
Over-limit Fee (weekly- HSBC / per instance -other banks)	OMR 5.250
Copy of sales slip	OMR 10.500
Duplicate Statement	
Up to 6 months	OMR 1.050
From 6 to 12 months	OMR 3.150
More than 12 months	OMR 5.250
Charge for disputing a transaction subsequently found genuine	OMR 10.500
Cross Border Fee (Card transactions made outside the Oman will attract a processing fee irrespective of the currency of transaction)	0.65% plus applicable VAT
Foreign currency transactions (Card transactions not in your billing currency will be converted at a wholesale market rate attracting a processing fee)	2.80% plus applicable VAT

#### Commercial Cards (Continued)

Virtual Card	
Card Annual fee	OMR 0.000
Monthly Finance Charge on Purchases	1.5% per month (18% per annum)
Finance charge on cash/ Quasi Cash* advance per month	1.5% per month (18% per annum)
Cash/ Quasi Cash* advance fee	3.15%, min OMR 5.250
Late payment fee	OMR 5.250
Over-limit Fee (weekly- HSBC / per instance -other banks)	OMR 5.250
Copy of sales slip	OMR 10.500
Duplicate Statement	
Up to 6 months	OMR 1.050
From 6 to 12 months	OMR 3.150
More than 12 months	OMR 5.250
Charge for disputing a transaction subsequently found genuine	OMR 10.500
Cross Border Fee (card transactions made outside the Oman will attract a processing fee irrespective of the currency of transaction)	0.65% plus applicable VAT
Foreign currency transactions (Card transactions not in your billing currency will be converted at a wholesale market rate attracting a processing fee)	2.80% plus applicable VAT

#### Commercial Cards (Continued)

Other Fees - Cards	
API Integration for Virtual Card Program (Standard)#	OMR 4,045.000
Standard Card data file feed to client ERP (One Time)#	OMR 405.000

\*Quasi Cash – refers to transactions representing a purchase of foreign currency or items which may be convertible to cash. This may also include transactions such as the transfer of funds under a wire transfer money order, the funding of accounts and such other transactions as determined by the relevant card association from time to time.

*#actual integration cost will vary based on the level of customization.* 

Note: Payments to your credit card account will be applied in the following order

1) balances on promotional interest rates, 2) fees,3) billed cash advances, 4) billed purchases, 5) unbilled fees, 6) unbilled cash advances, and 7) unbilled purchases.

### Express Banking

Express Banking	
Express Banking Services (per pick up, per location), Cheques and Documents	OMR 7.350

### Section B

Trade Imports <sup>(1)</sup>

### Trade Import Services

Import Documentary Credit <sup>(2)</sup>	Applications received via manual application forms over the counter.	Application received through HSBCNet
Commission for Issuance & Amendment (Charge applicable per month for minimum 3 months) <sup>(3)</sup>	0.131% per month or part of a month thereafter Minimum Charge for issuance: OMR 31.500 Minimum Charge for amendment: OMR 26.250	0.131% per month or part of a month thereafter Minimum Charge for issuance: OMR 26.250 Minimum Charge for amendment: OMR 21.000
<ul> <li>Issuance of Drafts of DCs prior to release of SWIFT.</li> <li>Amendment processing fee</li> </ul>	OMR 15.750 for each applicable charge	
Cancellation Fee		

Import Bills		
Usance commission for Import DC bills	0.158% per month	
(for the tenor of the bill)	(Minimum Charge OMR 26.260)	
Avalisation commission (from acceptance to maturity)	0.158% Per Month (Minimum Charge OMR 31.500)	
Import DC bill processing fee.	OMR 21.000 for each applicable charge	
Amendment processing fee for all Import bills (Collection & DC Bill)		
Acceptance processing fee for Import Collection bills		
Handling commission for Import	0.197% of bill value	
Collection bills <sup>(4)</sup>	(Minimum Charge OMR 21.000)	

Shipping Guarantees & Delivery Orders		
	0.131% per month till receipt of original shipping documents or receipt of	
delivery orders basis invoice value	airway bill documents (Minimum Charge OMR 15.750)	

Financing Imports <sup>(4)</sup>	
Buyer loan commission	OMR 26.250
Processing fee for extension to Buyer loan tenor	OMR 26.250

#### Notes

- Reimbursement fee of USD 40.00 (or equivalent in case of Foreign Currency) will be deducted from the proceeds paid to the beneficiary. Bills of Lading or any form of transport documents should not be consigned to the order of HSBC Group offices. In exceptional instances where transport documents are required to be consigned to HSBC Group office, the same must be pre-agreed with HSBC Group office.
- 2. Import Documentary Credit includes Standard Irrevocable DCs, Red Clause DCs, Revolving DCs and Back-to-Back DCs
- 3. Amendment charges would be applicable for increase in Documentary Credit amount and / or extension in expiry date.)
- 4. Handling commission is charged regardless of whether documents are released against payment/acceptance or released free of payment.
- 5. Buyer Loans are represented by either or Preshipment Buyer Loan, Post Shipment Buyer Loan, Finance against own DCs (Usance DCs) and Financing against Availized bills.

### Trade Exports

### Documentary Credit Advising

Documentary Credit Advising	For HSBC Bank Middle East Limited – Oman Branch Customers	For Non-customers
Documentary Credit Advising	OMR 15.750 for	OMR 31.500 for
Commission	Export DC	Export DC
	advising and	advising and
	amendments	amendments

Documentary Credit Confirmation & Financing Exports	
Export bills discounting & Documentary Credit Confirmation <sup>(1)</sup>	As agreed with your Relationship Manager.
	(Minimum charge for export bills OMR 26.250)
	(Minimum charge for Documentary Credit Confirmation OMR 52.500)
Post Shipment Seller Loan processing/handling fees	OMR 26.250 for each applicable charge
Processing fee for extension to Post Shipment Seller loan tenor.	

Transfer Documentary Credit	
Transfer Commission	0.131% of Documentary Credit value
	(Minimum charge OMR 26.250)
Amendment Commission (If DC Value is increasing and/or DC expiry extended)	0.131% of Increased and/or extended Documentary credit value
	(Minimum charge OMR 26.250)

Export Bills <sup>(2)</sup>	
Handling commission / Negotiation Commission for all Export bills <sup>(3)</sup>	0.263% of bill value
	(Minimum Charge OMR 26.250)
Amendment Fee <sup>(4)</sup>	0.263% of increase in bill value
	(Minimum Charge OMR 26.250)
Acceptance processing fee for all Export bills.	OMR 10.500 for each applicable charge.
Handling fee for revised / additional documents for all Export bills	

Assignment of Proceeds	
Assignment of proceeds for Export	OMR 31.500
Documentary Credit and / or Export Bill	

#### Notes:

- 1. Prices for confirmation of Export DCs & Export bills (when financed under bank risk) will be based on current assessments of the default risk faced in dealing with specific banks in specific countries. Your Relationship Manager will be able to provide you with up to date prices for any particular bank in a given country.
- 2. In addition to our charges correspondent banks may deduct fees of their own from bill proceeds. We will identify these to you as 'Counter party bank charges. In addition to these charges a reimbursement bank fee of USD 40.00
- 3. will be levied for all cross border remittance.
- 4. Handling commission is charged regardless of whether documents are released against payment/acceptance or released free of payment.
- 5. Minimum charge would be applicable to all amendments other than increase in bill value.

### Receivables Finance & Supply Chain Finance

Receivable Finance		
Service Fee	0.263% of the value of notified receivables	

Post Dated Cheques Discounting		
Sei	rvice Fee	0.131% of the value of cheque
•	Recalling a discounted cheque	OMR 15.750 for each applicable charge
٠	Replacement of a discounted cheque	

## Guarantees & Standby Documentary Credit (1)

Guarantees & Standby Documentary Credit – Issuance & Amendment	Applications received over the counter	Application received through HSBCNet
Non- Financial Fixed expiry Guarantee Opening Commission (Charge applicable per annum for minimum 3 months)	1.575% (Minimum OMR 52.500)	1.575% (Minimum OMR 40.000)
Non- Financial Open-ended guarantee Opening commission. (Charge applicable per annum for minimum 3 months)	2.520% (Minimum OMR 52.500)	2.520% (Minimum OMR 40.000)
Financial Fixed expiry Guarantee Opening Commission (Charge applicable per annum for minimum 3 months)	3.15% (Minimum OMR 105.000)	3.15% (Minimum OMR 84.000)
Financial Open-ended guarantee Opening Commission (Charge applicable per annum for minimum 3 months)	3.675% (Minimum OMR 105.000)	3.675% (Minimum OMR 84.000 per year)
Standby Documentary Credit Opening commission (Charge applicable for minimum 3 months)	0.210% per month or part of a month thereafter (Minimum Charge OMR 31.500)	
Guarantees & Standby Documentary Amendment commission	OMR 21.000, plus 'Opening Commission' as above for increase in value or extension of period.	

Guarantees Advising		
Charges for advising correspondent	USD 250.00	
bank guarantees (including		
Amendments if any)		

Notes:

1. Correspondent Bank charges (where applicable) will be recovered as per actual. Guarantee transactions should not be re-instated or transferred to alternate accounts. In exceptional instances where these are required to be done so tariff as stated in sections 'Guarantee issuance' and 'Guarantee amendments and other expenses' would be applicable.

Reimbursement bank fee of USD 40.00 will be levied for all cross border remittance. Commissions would also be applicable for the period allowed for presentation of claims until such time the Guarantee or Standby Documentary Credit is cancelled.

### Miscellaneous Charges - Import / Export / Guarantees / RF)

SWIFT / Cable	Applications received over the counter	Application received through HSBCNet
Transmission fee for Guarantees, Import DCs & Export	OMR 26.250 for Issuance	OMR 21.000 for Issuance
Transfer DCs by SWIFT / Cable / Telex	OMR 21.000 for Amendments	OMR 15.750 for Amendments
Charges per SWIFT / Cable / Telex	OMR 7.875	

Discrepancy Fee for Import & Export bills			
Discrepancy fee (recovered from exporter)	USD 105.00		
Discrepancy - Excess Drawing Commission for Import DC or Commission for Import DC Bill Presentation post DC expiry date. <sup>(1)</sup>	0.131% Fixed Rate (Minimum Charge OMR 26.260)		

Courier Fee	
Courier Fee per document	OMR 21.000

Unp	Unpaid or unaccepted transactions		
Fee	es for Export & Import bills returned unpaid	OMR 31.500	
•	Fees for Export & Import bills unpaid for more than one month from due date or sight (as per tenor)	OMR 31.500 per month for each applicable charge.	
•	Fees for Export & Import bills unaccepted for more than one month from presentation date		
•	Fees for Buyer & Seller Loan unpaid for more than one month from due date		
•	Fees for Shipping Guarantee & Delivery Order outstanding for more than one month from issuance date		
•	Bills returned unpaid, cancelled due to direct settlements, released on free of payment		

Notes:

1. Handling of discrepant bill presentations involving Excess Drawing and / or Bill presentation post DC expiry dates would be subject to HSBC discretion.